

JOHN A. LOBOSCO

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Electronic Technician with strong testing, troubleshooting and analog/digital repair skills
Excellent leadership, communication, customer service, and motivated performer

Professional Experience

Lead Electronics Technician Jan 2006 to Mar 2009 - Sega Amusements Elk Grove Village, IL

- Maintain test fixtures and repair equipment
- Document repairs and generate project reports
- Repair customer PCB's to component level
- Provide technical phone and field service support for customers
- Establish service department procedures and set up
- Support R & D prototypes and production issues to improve customer satisfaction

R & D Engineering Technician June 04 to Jan 06 - Motorola Inc Libertyville, IL

- Perform software and hardware evaluation and implement rework plans
- Perform PM's on test stations and train interns
- Take ownership of projects and tasks completing them in a timely manner
- Provide hardware and software support for mobile development engineers
- Perform RF parametric testing along with erasing, flashing, flexing 3G handsets
- Performed very efficiently under stressful situations and unforeseen emergencies

Electromedical Device Technician/Supervisor Sept 98 to June 04 - Hollister Inc Cary, IL

- Provide solid support of technical needs via multiple medias to customers and associates
- Highly skilled repair of laptop and desktop PC's interfaced to medical equipment
- Efficient and accurate project management
- Create test and product instructions and maintain statistics on customer equipment, software
- Continuously advising and generating ideas on product and quality improvements
- Redesign and build specialized electronic test equipment

Field Service Technician June 97 to Sept 98 - Electronic Systems Inc Hillside, IL

- Maintain PC's, printers, monitors, smoke detectors, and cameras
- Backup and network maintenance for fire and security systems
- Troubleshoot and make repairs to alarm panels, switches, HVAC sensors

Group Leader/Supervisor Feb 88 to June 97 - Motorola Microwave Glendale Heights, IL

- Troubleshoot network communications for short wave radios
- Supervise, train, organize, and monitor production technicians and assemblers
- Troubleshoot production RF and baseband products to component level
- Maintain files, records, logs on production statistics, quality problems

Education

- PC Support Specialists Certificate McHenry County College Crystal Lake, IL
- A+ Certified Professional
- IBM PC Institute

- Associates Degree in Electronics Triton College River Grove, IL

Training

Numerous seminars and certificates related to computer repair, quality control, managerial skills